

## **Bridging Human Capital and Job Performance: A Bibliometric Analysis of QWL, OCB, Engagement, and Resilience in Indonesia's Automotive Industry**

**Asep Efendi**

PhD Student, Department of Business Administration, Faculty of Social and Political Science, Padjadjaran University, Indonesia

**Bambang Hermanto**

Department of Business Administration, Faculty of Social and Political Science, Padjadjaran University, Indonesia

**Anang Muftiadi**

Department of Business Administration, Faculty of Social and Political Science, Padjadjaran University, Indonesia

### **Abstract:**

This literature analysis consolidates studies on quality of work-life (QWL), organizational citizenship behavior (OCB), employee engagement, and employee resilience to assess their combined effect on job performance among automotive component suppliers in Indonesia. This review employs a bibliometric methodology, analyzing 494 Scopus-indexed papers (2020–2024) and utilizing visualizations produced by VOSviewer, including network, density, and overlay analyses, to discern significant research trends, prevalent keywords, and gaps within the literature. Findings indicate that although “job performance” and “OCB” are prominently included, variables like “job engagement” and “resilience” are still developing subjects, especially within the automotive sector. These observations highlight the necessity for integrative frameworks (dual mediation of engagement and resilience) and present potential for future empirical study in performance management.

### **Keywords:**

Work-Life Quality, Organizational Citizenship Behavior, Employee Engagement, Resilience, Job Performance, Bibliometric Analysis, Automotive Component Sector.